APPROVED

WRITTEN QUESTION TO THE CHIEF MINISTER
BY THE DEPUTY OF ST. JOHN
ANSWER TO BE TABLED ON TUESDAY 18TH APRIL 2017

Question

Could the Chief Minister provide a breakdown of the budget provided to the Information Services Department, specify that Department's role within the States of Jersey and state how its work correlates with that of the eGov team?

Answer

Information Services (IS) is responsible for delivering and supporting information technology across the States of Jersey. It is part of the Chief Minister's department and is based at Jubilee Wharf. IS has 93 staff and covers all States departments except schools, parishes and the police.

IS manages 400 servers in 50 racks across 2 data centres and 700 network switches. It supports 6,000 users, 100+ sites and 700+ applications.

The work of IS is subdivided into operations, business enablement, portfolio management, information management and security and digital delivery. The teams support operational capabilities and technology driven change. The teams also advise departments on a variety of initiatives.

The annual revenue budget is £11m, broken down as follows:

Business Unit	Original Budget 2017	Original Budget 2018	Original Budget 2019
Total F4F150 - IT Operations	**3,331,400.00**	**3,335,400.00**	**3,392,400.00**
Total F4G170 - ISD - Staffing	**5,939,500.00**	**5,939,500.00**	**5,499,500.00**
Total F4G180 - ISD - Training & Development	**49,300.00**	**49,300.00**	**49,300.00**
Total F4G190 - ISD - General	**30,400.00**	**30,400.00**	**30,400.00**
Total F4L200 - Business Enablement - General	**73,000.00**	**73,000.00**	**73,000.00**
Total F4L600 - Taxes Office	**892,200.00**	**892,200.00**	**892,200.00**
Total F4R200 - ISD Projects	**29,900.00**	**29,900.00**	**29,900.00**
Total F4R201 - Geospatial Info	**-84,500.00**	**-84,500.00**	**-84,500.00**

Total F4R210 - Information Security	**38,200.00**	**38,200.00**	**38,200.00**
Total F4R220 - Info Management	**15,000.00**	**15,000.00**	**15,000.00**
Total F4R320 - Digital Delivery	**321,900.00**	**321,900.00**	**321,900.00**
Total F4S070 - Applications Support	**384,200.00**	**384,200.00**	**384,200.00**
Total - Information Services	**11,020,500.00**	**11,024,500.00**	**10,641,500.00**

IS is providing expertise and resource for the eGov programme. Once the eGov foundation is delivered IS will support it, promote its use and implement services online.

IS is currently restructuring to improve its support as the States transforms to a digital organisation. More technology projects are being introduced, IS is implementing the changes needed and supporting an increasing level of technology.